Managed IT Department

VALLEY TECHLOGIC

Key Features

Highest Priority Support
This plan includes our HIGHEST priority of support.

Help Desk
ALL of our plans include help desk that is routed through our dedicated dispatcher.

Our best plan, it includes the most robust set of features and encompasses all of your business's IT needs.

Full Cyber Security Suite
Includes all of our available cyber security features.

Emergency Support
24/7 emergency support is included in this plan.

Plan Summary

Our top plan covers everything the other two do as well as adding unlimited onsite and remote support and an advanced cyber security package. It's like having a full service IT department for a fraction of the cost. Know exactly what your IT budget is every month.

Features include:

- As a Managed IT Department Customer you'll receive our Top Priority Support - Always First in Line
- Includes all the features of TechCare Remote
- Advanced Cyber Security Package Included with features such as Adherence to the NIST Framework, M365
- Cloud Security/Backups & Threat Detection Reporting
- Features the most predictable billing because of that's included included.

What to Expect
At The Start of Services

We strive for a 30 day start to finish roll out for all new clients, your business's personal implementation schedule will be outlined in your proposal.

We provide a written proposal as well as a digital or in person presentation of our services where we can address any of your concerns or questions.

Following the presentation we will conduct an assessment to give you the most accurate idea of pricing for the plan you choose. As such, pricing is available upon request.