

Key Features



Cyber Security

Some of our core cyber security features are included in this plan.



Help Desk

ALL of our plans include help desk that is routed through our dedicated dispatcher.

Our mid tier plan, it includes onsite support but less cyber security features, and your service requests will have less priority then our top tier plan.



Emergency Support

24/7 emergency support is available in this plan.



Onsite Support

Includes onsite support as well as a higher priority of support than our entry level plan.



Plan Summary

A step above our TechCare Remote plan, this plan includes onsite support in one monthly billing package. You also have access to a higher tier of support and more cyber security features.

Features include:

- Includes all the features of TechCare Remote
- Access to a Higher Priority of Support
- More Predictable Billing Because All Support is Included
- Onsite Support and Computer Replacement Setups Included
- Security Risk Management Included

What to Expect At The Start of Services

We strive for a 30 day start to finish roll out for all new clients, your business's personal implementation schedule will be outlined in your proposal.

We provide a written proposal as well as a digital or in person presentation of our services where we can address any of your concerns or questions.

Following the presentation we will conduct an assessment to give you the most accurate idea of pricing for the plan you choose. As such, pricing is available upon request.