

## Key Features



### Emergency Support

24/7 emergency support is available in this plan.



### Help Desk

ALL of our plans include help desk that is routed through our dedicated dispatcher.

We recommend this plan if you're only looking for remote support and/or as an assistance to existing IT.



### Low Cost

As our entry level plan, it has the lowest cost to entry of all three plans.



### Remote Support

While this plan doesn't include onsite, it does include phone and email support.



## Plan Summary

This is our entry level plan. This plan includes unlimited help desk support and access to 24/7 emergency support as well as some limited cyber security features.

### Features include:

- Lowest cost of entry of all 3 plans
- Access to 24/7 Support Available
- Unlimited Email & Phone Support Included
- Limited Cyber Security Features Included
- Flat Cost for Computer Replacements Setups

## What to Expect At The Start of Services

We strive for a 30 day start to finish roll out for all new clients, your business's personal implementation schedule will be outlined in your proposal.

We provide a written proposal as well as a digital or in person presentation of our services where we can address any of your concerns or questions.

Following the presentation we will conduct an assessment to give you the most accurate idea of pricing for the plan you choose. As such, pricing is available upon request.